



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 220/2017

1 November 2017

UPCOMING NETWORK CHANGES - EFFECTIVE 4 NOVEMBER 2017

The JSE has planned routine network maintenance on Saturday, 4 November 2017. This will affect all member firms for all JSE markets as well as Live and End of Day Information Subscribers for all JSE market data products.

In addition to the planned routine network maintenance, our technical team will be upgrading the infrastructure that facilitates our connectivity between JSE production and JSE Disaster Recovery. The upgrades will have an impact to the JSE Information Delivery Portal (IDP).

Clients are requested to fetch their subscribed Market Data products immediately after the files have been disseminated. This is a precautionary measure as the changes could cause the environments to experience intermittent connectivity loss.

The JSE has put measures in place to minimise disruptions to the network. We apologise for any inconvenience the disruptions may cause.

Market / Service:

Information Delivery Portal

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre (CSC) on +27 11 520 7777 or e-mail Customersupport@jse.co.za

Issued By:

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Market Data